

Virtual Residency Showcase – Program FAQ's

1. How many booths can our program have? You are allotted to one virtual booth per Residency Showcase booth purchased.
2. How will candidates find our booth? Candidates will be directed into the Virtual Residency Showcase through a Google Sheet mirroring the [Showcase Residency Listing Sheet](#), which is pulled directly from the [Showcase Listing Portal](#). After Midyear, we will create a new sheet comprised only of programs participating in the Virtual Showcase. In each row, there will be a link directly into that program's virtual booth. To update your information, please [follow these instructions](#).
3. Is it possible to have one booth with multiple programs? Yes, the system is designed for that. Your multiple programs will appear on the Virtual Showcase listing sheet when it is available (see number 2).
4. What can we list in our booth? Due to a large number of booths and attendees for a virtual event, booths will not contain any information besides name of institution and representatives available.
5. How many reps can I have per booth? You can submit up to 5 reps in the survey (one booth owner and 4 reps). Expected traffic is not as heavy as the on-site Showcase, so there should not be a need for more than 5 reps.
6. Can I schedule times to be available? The Virtual Residency Showcase is designed to mirror the on-site Residency Showcase. There is no ability to schedule chats or showcase your representative's schedule of availability. You may come and go as you choose, however.
7. How does a chat function? You can chat with candidates through instant message capabilities. During the chat, you will be able to view full information and the CV of the candidate with whom you are chatting.
8. How long can I chat with candidates? There is a time limit of 10 minutes per chat. After the event, you will receive all chat transcripts.
9. What reports will I receive after the event? After the Virtual Showcase has ended, you will receive detailed reports within 48 hours. These will include chat transcripts and a list of all candidates who attended the event. You can also continue to sign in to the virtual environment to see your chat history.